

# 920-323

## Nortel

### *NNCSS - Optivity Telephony Manager (OTM) Rls. 2.1*

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1. Using the Optivity Telephony Manager (OTM) interface, which steps should you take to define an associated Succession 1000 Media Gateway or Branch Office for a Succession 1000 system?

- A. System Window > File > Properties > Add Media Gateway
- B. Navigator > System Property Sheets > Network tab > Add
- C. Navigator > System Property Sheets > System Data tab > Add
- D. Navigator > System Property Sheets > Communications > Add Media Gateway

**Answer: B**

2. A company uses Optivity Telephony Manager (OTM) Rls. 2.1 software to manage their Succession 1000/1000M Rls. 3.0 system. They want to allow employees to make simple changes to their assigned telephones, but do NOT want them to have access to any other applications or features of OTM. How is this requirement satisfied?

- A. Assign the employees administrative rights to OTM Web Navigator.
- B. Allow the employees to have Web based access to their telephones via Element Management.
- C. Set up the employees as EndUsers in the OTM Web Navigator and allow them to access their telephones via the Web.
- D. Install OTM on the employee's PCs as clients and restrict them from all OTM applications except Station Administration.

**Answer: C**

3. A customer is managing a Succession 1000 system with Optivity Telephony Manager (OTM) Rls. 2.1. They want to collect Call Detail Records (CDR) for all routes and for outgoing calls only, using the Data Buffering and Access (DBA) over an Ethernet connection collection method. What is the correct procedure for configuring the Succession system to satisfy this request?

- A. Enter YES at the CDR prompt for each route and YES at the INC prompt in Overlay 16.
- B. Enter YES at the CDR prompt for each route and YES at the OAL prompt in Overlay 16.
- C. Enter YES at the CDR prompt for each route in Overlay 15 and YES at the INC prompt in Overlay 16.
- D. Enter YES at the CDR prompt for each route in Overlay 16 and YES at the OAL prompt in Overlay 17.

**Answer: B**

4. A customer installed an Optivity Telephony Manager (OTM) Rls. 2.1 on a Windows 2000 server. Which OTM application should they use to add sites, systems and users?

- A. Web Navigator
- B. Common Services
- C. Station Applications
- D. Maintenance Window

**Answer: B**

5. On the Optivity Telephony Manager (OTM) Rls. 2.1 server, what telemanagement application collects Call Detail Records (CDRs) and generates cost reports and graphs for call costing, billing and planning?

- A. Telecom Billing System
- B. Consolidated Reporting System
- C. Consolidated Call Cost Reports
- D. General Cost Allocation System

**Answer: A**

6. A technician supports companies with VoIP networks.

- Company A uses i2004 Internet Telephones on a Meridian 1 IP Enabled (IE) with Internet Telephony Gateway (ITG) line.
- Company B uses i2050 softphone with Business Communications Manager (BCM).
- Company C uses M3900 series digital telephones with Remote Office 9150.
- Company D uses Meridian Business Series Terminals for their BCM.

Which two companies can the technician support through Optivity Telephony Manager (OTM) Rls. 2.1? (Choose two.)

- A. Company A
- B. Company B
- C. Company C
- D. Company D

**Answer: AC**

7. A customer wants to install Optivity Telephony Manager (OTM) Rls. 2.1 on a Windows 2000 server using an existing server. What is the minimum required hardware configuration for the OTM server that will have OTM Windows clients?

- A. Pentium II, 300MHz, 20 GB HDD with 2 GB free space, and 1 GB RAM
- B. Pentium III, 400 MHz, 2GB HDD with 1GB free space, and 256 MB RAM
- C. Pentium III, 800 MHz, 2 GB HDD with 1GB free space, and 512 MB RAM

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