

9L0-062

BlueCoat

Mac OS X Directory Services 10.6 Exam

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Exam Name:	Mac OS X v10.6 Troubleshooting Exam	Exam Code:	9L0-062
Exam Type:	Apple	Total Questions:	85
Certification	Apple Certified Technical Coordinator (ACTC)		

Question: 1

If you need to reinstall an application from a package file on the Mac OS X 10.6 install disc, what is the proper path to these files?

- A. Mac OS X Install DVD/Installation/System/Packages
- B. Mac OS X Install DVD/System/Installation/Packages
- C. Mac OS X Install DVD/System/Installation/Applications
- D. Mac OS X Install DVD/Installation/Applications/Packages

Answer: B

Question: 2

Examine the exhibit. When troubleshooting a customer's inability to send outgoing mail, you see these settings. What is most likely the reason for this customer's inability to send mail?

- A. Dot Mac is not an IMAP compatible service
- B. The settings are correct, it is likely an issue with the ISP
- C. There is a punctuation issue in the outgoing mail server
- D. The Dot Mac account is a free trial and is unable to send mail

Answer: C

Question: 3

A customer is backing up a computer named "Cliffords MacBook" to an external hard drive named "Big Drive" using Time Machine. What path is the backup stored in?

- A. /Cliffords MacBook/Backups.backupdb/Big Drive/
- B. /Big Drive/Backups.backupdb/Cliffords MacBook/
- C. /Cliffords MacBook/Time Machine/backups/Big Drive/
- D. /Big Drive/Time Machine/backups/Cliffords MacBook/

Answer: B

Question: 4

In Leopard, you can copy and paste Parental Control settings between users by using the_____.

- A. copy and paste options from the Edit menu
- B. Parental Controls preferences
- C. sharing preferences
- D. Security preferences

Answer: B

Question: 5

You can use _____ to look at the messages and log files sent and received by your Mac with Leopard.

- A. Console
- B. Disk Utility
- C. Activity Monitor
- D. System Profiler

Answer: A

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Question: 6

Which TWO of the following are supported ways of restoring a file or folder from a Time Machine backup in Leopard? SELECT TWO

- A. Manual restore through Finder
- B. Restore from the Time Machine interface
- C. Time Machine Restore Utility in the Utilities folder
- D. Use the Restore tab in the Time Machine system preference pane

Answer: A, B

Question: 7

How can a user delete a file named "Junk document" from all previous backups?

- A. Select the "Delete all Backups of junk document" from the action menu in the Time Machine Finder window
- B. Open Time Machine preferences and remove the file "junk document" from the backup list
- C. Select the "Delete all Backups of junk document" from the file menu in any standard finder window
- D. Delete "junk document" in the Time Machine finder window for the most recent backup

Answer: A

Question: 8

Which conditions must be met for you to be able to connect to a remote "Back to My Mac" - enabled computer? (SELECT ALL THAT APPLY)

- A. You have a Mac account
- B. The remote computer must be awake
- C. Your computer has "Back to my Mac" enabled
- D. Remote computer has "Back to my Mac" enabled
- E. Your Time Machine Backup Disk must be connected

Answer: A, B, C, D

Question: 9

Examine the exhibit. What does this symbol mean when starting Leopard?

- A. The Mac is unable to find a startup disk that contains boot files
- B. The Mac cannot identify one or more folders on the hard disk
- C. The Mac cannot identify one or more files on the hard disk
- D. The Mac is unable to find the Classic environment

Answer: A

Question: 10

Which one of the following combinations of network, configurations would require multiple locations to properly configure?

- A. PPP dialup IP address with modem and DHCP IP address with AirPort
- B. DHCP IP address with built-in Ethernet and DHCP IP address with AirPort
- C. PPP dialup IP address with modem and fixed IP address with built-in Ethernet
- D. Fixed IP address with built-in Ethernet and DHCP IP address with built-in Ethernet

Answer: D

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